



CITY AND COUNTY OF SWANSEA

Dinas A Sir Abertawe

Councillor Mark Child
Cabinet Member, Well Being
Civic Centre
Oystermouth Road
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*Please ask for:
Gofynnwch am:*

**Overview &
Scrutiny**

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CFS/12

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*Date
Dyddiad:*

1 May 2014

Dear Councillor Child

Well Being Performance Panel on 28 April 2014

The Panel met on 28 April 2014 to consider the Safeguarding Adults Score Card and to draft its work plan for the coming year.

The panel also discussed a number of Convener's letters and your responses and there are a number of issues for you to be aware of. These are

- The panel was grateful for the additional information provided on Telecare and the Community Alarm Service. You will see from the attached draft work plan that the panel intends to take a detailed look at this when it next meets on May 12th.
- The panel was concerned about the process by which the specification for a tender document was developed to find an independent contractor to carry out consultations on the future of the delivery of adult services. The panel agreed that it wanted to see the specification document and the review report before any decision is taken. This will enable scrutiny to contribute its views prior to a Cabinet decision.

Safeguarding Adults Score Card

The panel had a number of concerns which are detailed below and we would welcome your comments and views on them.

- **Referrals**
 - Referrals have increased 50% between 2012/13 and 2013/14. We seek assurance that you will analyse the data to fully understand the reasons for the increase. We also ask whether

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you are satisfied that you have sufficient staffing resource to manage the increase in referrals

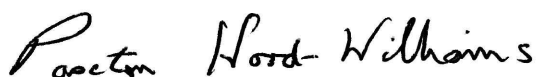
- The number of referrals from provider agencies and those which meet the threshold have increased. It was suggested that this is an indication of risk averse practices within provider agencies. It is vital, given the authority's recent history of inappropriate referrals to Child and Family Services, you ensure that partner agencies understand what is an "appropriate" safeguarding referral and what can be dealt with through their own processes. Please inform the panel how plan to approach this issue and tackle risk averse practices.
- **Deprivation of Liberty Safeguard**
 - This will mean an increase in workload in teams across adult services and legal. It will have an implication on resources in general and on assessment capacity resources. Please inform the panel how you plan to meet these resources pressures.
- **Headline indicator – SCA019 - % of referrals where risk is managed**
 - The panel would like to see this data trended in future performance monitoring reports.
- **Other data – Sources as % of all referrals 2013/14**
 - There are some discrepancies in the data. Please ensure that the figures are clarified in the next report that is presented to the panel.

Draft work plan

The panel's draft work plan for 2014/15 is attached and we would welcome your comments and views. We have built in a degree of flexibility into our work plan to ensure that we have capacity to respond quickly to important issues as and when they arise.

I hope you find this letter useful and informative and look forward to your response.

Yours sincerely



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CC: **CABINET MEMBER**
DAVE HOWES – HEAD OF CHILD & FAMILY SERVICES
CAROL REA – HEAD OF ADULT SOCIAL SERVICES

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